



# *Munster Rugby Ticket Office*

## **VERTIGO POLICY**

It is recommended that people who suffer from vertigo should contact the ticket office in Thomond Park Stadium (061-421103) for advice on purchasing suitable tickets. Should you suffer from vertigo on the day of a game, please advise the steward in your section of the stand and they will arrange to relocate you to the section of the ground designated for vertigo sufferers.

## **E-Ticket Policy (Ticketfast)**

All Munster Rugby tickets which are sold online, are sold through our Ticketing agent Ticketmaster. For some games you may receive delivery of your ticket by e-mail, or may be required to print your own ticket from your ticket account. Where Ticketfast is available you will be able to select it as your delivery method when purchasing your ticket online. Your Ticketfast ticket should be kept in a safe place as you would money or regular tickets. The barcode on your Ticketfast ticket only allows one entry per scan. Unauthorised duplication of your Ticketfast ticket will prevent your admittance to the event. Only the last printed version of your ticket will be valid as each time you print your ticket all previous versions are automatically cancelled. For more information on Ticketfast or other delivery methods offered by Ticketmaster please [click here](#).

## **Lost/Stolen Tickets**

If you have lost your ticket or had your ticket stolen please contact the ticket office immediately. If you had originally purchased the ticket through Ticketmaster, please contact customer services on 0818 903001. Season tickets/cards will only be reissued to the ticket account holder. A €20 administration fee applies to the reissue of all season tickets/cards. A €5 administration fee is charged for the reprinting of individual match tickets. Tickets cannot be reprinted on match day under any circumstances.

Ticket Office  
Thomond Park Stadium  
Limerick  
Tel. (061) 421103  
Fax. (061) 421101  
[Tickets@Thomondpark.ie](mailto:Tickets@Thomondpark.ie)

Ticket Office  
Munster Rugby  
Tramore Road, Cork  
Tel. (021) 4315767  
Fax. (021) 4915246  
[Tickets@munsterrugby.ie](mailto:Tickets@munsterrugby.ie)