



# MUNSTER RUGBY TICKET OFFICE

Thomond Park, Limerick, Ireland  
Musgrave Park, Tramore Road, Cork, Ireland  
T +353(0) 61 421103  
E [tickets@munsterrugby.ie](mailto:tickets@munsterrugby.ie)

## TICKET TERMS & CONDITIONS

The Terms and Conditions upon which this ticket is issued by the Munster Branch Irish Rugby Football Union are set out below. The acceptance of this ticket shall constitute acceptance by the ticket holder of these Terms and Conditions. A breach of these Terms and Conditions shall render the ticket void and all rights conferred or evidenced by it shall be nullified.

1. The Munster Branch IRFU reserves the right in its sole discretion, to refuse admission to the ticket holder to the ground or any part of the ground, to remove the ticket holder from the ground or to direct the ticket holder to another part of the ground.
2. Entry into the Stadium will be authorised on a match day only upon the presentation of a valid ticket by each ticket holder seeking to gain entrance. Individuals who have been banned from attending matches by competent authorities or sports governing bodies in any jurisdiction, or who are considered as a security risk, are prohibited from entering or remaining in the Stadium. On entering the grounds, the ticket holder agrees to abide by ground regulations at all times. For full details of ground regulations please see the ticket office page on [www.munsterrugby.ie](http://www.munsterrugby.ie)
3. The instructions of Management, Stewards and An Garda Síochána must be obeyed at all times, ticket holders must truthfully answer any question concerning a ticket from a steward or member of Management and ticket holders agree to be searched by a member of An Garda Síochána.
4. If the ticket holder is refused admission or removed, no money shall be refunded.
5. This ticket is only valid for the section of the ground printed on it.
6. Tickets may only be purchased from the Munster Branch IRFU or officially authorised agents of the Munster Branch IRFU. Any ticket obtained from any other source (for example, unauthorised intermediaries such as ticket brokers, internet auctions, internet ticket agents) will be rendered void, and all rights of entry into the Stadium will be nullified. Any person seeking to use such a ticket obtained through unauthorised sources will be refused entry into the Stadium, ejected from the Stadium and/or will have their ticket seized by the Management, in addition to other remedies available to the Management.



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7. Upon request from Management, ticket holders must explain how, from whom, where and for what consideration they obtained their tickets.
8. Ticket Holders are not permitted to exit and re-enter the stadium at any point.
9. Season tickets are strictly non-transferrable and the ticket holder is not permitted to re-sell any of the games contained therein unless through the Ticket Exchange facility offered through the Munster Rugby Ticket Office
10. Ticket Exchange will only be available to season ticket holders once it is announced by Munster Rugby on a match by match basis.
11. Upgrades of tickets will be available to season ticket holders up to 24hours in advance of each game, where tickets are available and by purchasing through Account Manager. Munster Rugby reserves the right to not allow upgrades for any category of ticket or specific game.
12. Season ticket holders can purchase additional seats through Account Manager. The ability to move their seat to another location will only be available for matches selected by Munster Rugby.
13. If a season ticket holder selects the payment plan option and payment is not made when applied for then the season ticket holder has 2 weeks to make payment. After this point the season ticket will become null and void. Entry will be refused into the grounds should the ticket be produced. Any monies paid to date will only cover games to that date and no future games. It is the season ticket holders responsibility to ensure that payment information is up to date
14. Payment will be taken on the 3<sup>rd</sup> of each month as indicated on purchase.
15. If you have selected the payment plan you will move to a 6 month payment option for the following season on the 3<sup>rd</sup> of May each year. To cancel for the following season starting in September you must do so prior to the 3<sup>rd</sup> of May.
16. No re-sale of this ticket is to be effected for more than its face value. It is prohibited to advertise the sale of this ticket in any forum, including placing the ticket for auction on any online auction website. Any such action may result in legal proceedings against the ticket holder and/or the advertiser/online auction website.



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17. This ticket shall not be used as a prize in any lottery or competition or for any other promotional or advertising purposes unless expressly authorised in writing by the Munster Branch IRFU.
18. The sale of junior tickets by the Munster Branch IRFU is strictly for ticket holders who are 16 years old or under. Holders of a junior ticket must be 16 or under when entering the stadium. Proof of age may be requested on entry to the stadium.
19. If the ticket holder is not in the grounds at least 20 minutes prior to kick-off, entry is not guaranteed.
20. The Munster Branch IRFU, its servants or agents shall have no liability for loss injury or damage to the ticket holder, or his/her property while in the grounds or any part thereof on entering or leaving the grounds, whether caused by negligence or breach of contract of the Munster Branch IRFU or any of its servants or agents or otherwise.
21. Any photograph, image, film or recording taken of any team or any member of any team may not be reproduced for any commercial purpose, whatsoever, whether for money or otherwise.
22. If you have lost your ticket or had your ticket stolen, please contact the ticket office immediately. Season tickets/cards will only be reissued to the ticket account holder. A €20 administration fee applies to the reissue of all season tickets/cards. A €5 administration fee is charged for the reprinting of individual match tickets. Tickets cannot be reprinted on match day under any circumstances.
23. Please respect all kickers by remaining silent during kicks.